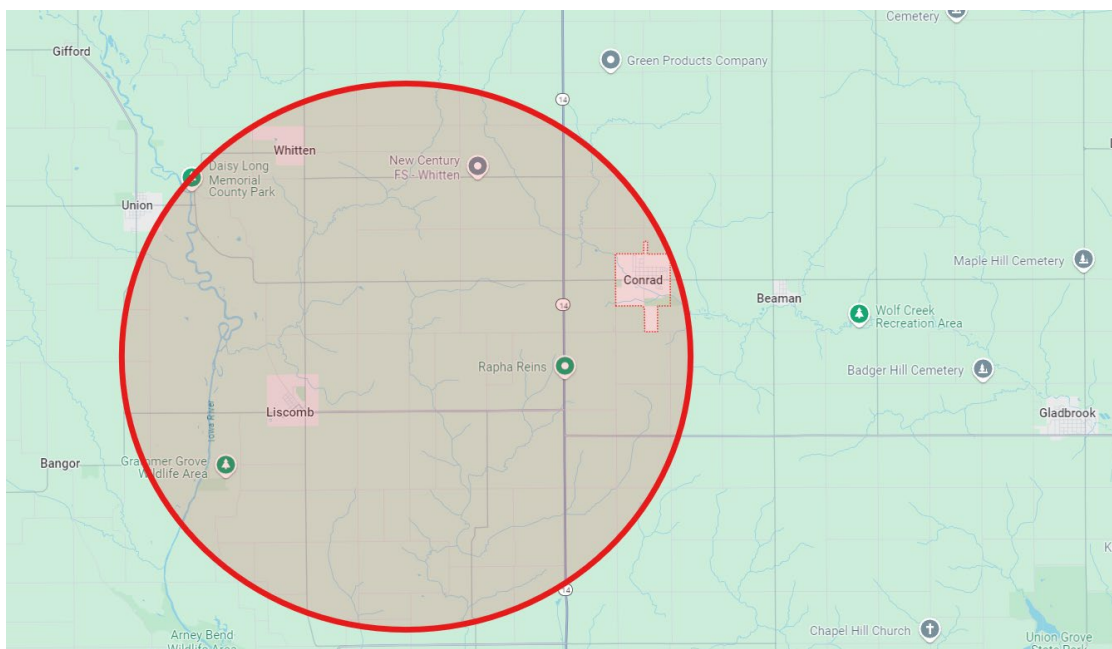


DRINKING WATER ADVISORY

In the area shown below, Iowa Regional Utilities Association is recommending boiling the water before using for drinking or to use an alternative source

The Iowa Regional Utilities Association Water Supply had a control system error that caused a low-pressure event in the distribution system in the area shown below the morning of September 11th, 2024.



Due to the potential for bacterial contamination, it is being recommended that the water be boiled before using for drinking or cooking or that an alternative source be used.

IT IS RECOMMENDED NOT TO DRINK THE WATER WITHOUT BOILING IT FIRST. Bring all water to a boil, let it boil for one minute, and let it cool before using, or use bottled water. Boiled or bottled water should be used for drinking, making ice, brushing teeth, and food preparation until further notice. Boiling kills bacteria and other organisms in the water. The water may be used for bathing and other similar purposes. If the water is colored, use an alternative source such as bottled water.

For more information, please contact Iowa Regional Utilities Association at 641-792-7011. General guidelines on ways to lessen the risk of infection by microbes are available from the EPA Safe Drinking Water Hotline at 1(800) 426-4791.

With water service restored, there may be air in your water piping and the water may be discolored. It is recommended to run the first water from a faucet that does not have an aerator screen, such as a bathtub or hose bib. Open the faucet slowly to allow the air to escape. Once the water is flowing, allow the faucet to run until it is clear. The water may be cloudy at first due to air in the water or particles that dislodged as the pipes filled with water. This should clear fairly quickly. If water is cloudy or colored throughout the house and it does

not clear after allowing the water to run for several minutes, use an alternative source such as bottled water and contact the person listed above.

The system has been repaired, and bacteria samples are being collected. This advisory is a precaution until bacterial sample results are available. You will be notified when the results are available, and the advisory is lifted.

The system is working with the Iowa Department of Natural Resources on the situation.

This notice is being sent to you by the Iowa Regional Utilities Association Water Supply.

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